



**Peninsula  
Community  
Health  
Services**

# 2016 ANNUAL REPORT

*PCHS provides accessible, affordable, compassionate, quality health care services for our communities.*

Our Board of Directors is a dedicated group of volunteers from the different communities that PCHS serves. The Board provides governance and oversight for the organization, which saw a growth in services in 2016. Some of these include:

- ◇ A new PCHS medical and dental clinic on the campus of Kitsap Mental Health Services. This is the **first** dental clinic co-located at a community mental health agency in the U.S.



- ◇ Development of a new medication-assisted treatment program helping those troubled with chemical dependency and substance abuse
- ◇ Creation of a behavioral health suite at our Port Orchard clinic with expanded services



- ◇ Implementation of a nutritional health program assisting PCHS patients learn how they can eat healthier and support better overall health
- ◇ Approval from the PCHS Board of Directors to break ground in Belfair for our first Mason County clinic
- ◇ Looking towards the future, PCHS acquires six acres in Bremerton for the "Bay Vista Project", solidifying our commitment to and investment in the community
- ◇ Guest Wi-Fi services available in all of our sites
- ◇ Launching an electronic Patient Portal system enhancing communication between our patients and their care teams
- ◇ Achieving re-accreditation and recertification as a Patient-Centered Medical Home, through the Accreditation Association for Ambulatory Health Care, Inc. (AAAHC)

PCHS is a nonprofit, community-centered organization dependent on donors and grants. We would like to express our sincere appreciation to our volunteers, donors, and community partners and supporters for their contributions. Together we touched the lives of thousands of patients in 2016 and provided access to quality health care services.

***Thank you for making a difference in our community!***

### **2016 PCHS Board of Directors**

Monica Bernhard  
Mary Ann Best-Rabonza  
Beryl Cochran  
Christopher Cook  
Sharon Cromley  
David Farr  
Yolanda Fong  
Paul Hathaway  
Evelyn Hetrick  
Renee Kimball-Rouse  
Al Pinkham  
Jeanell Rasmussen

**THANK YOU!**

Contact our Patient Service Center to reach all clinic locations

**(360) 377-3776**

Visit our website [www.pchsweb.org](http://www.pchsweb.org)

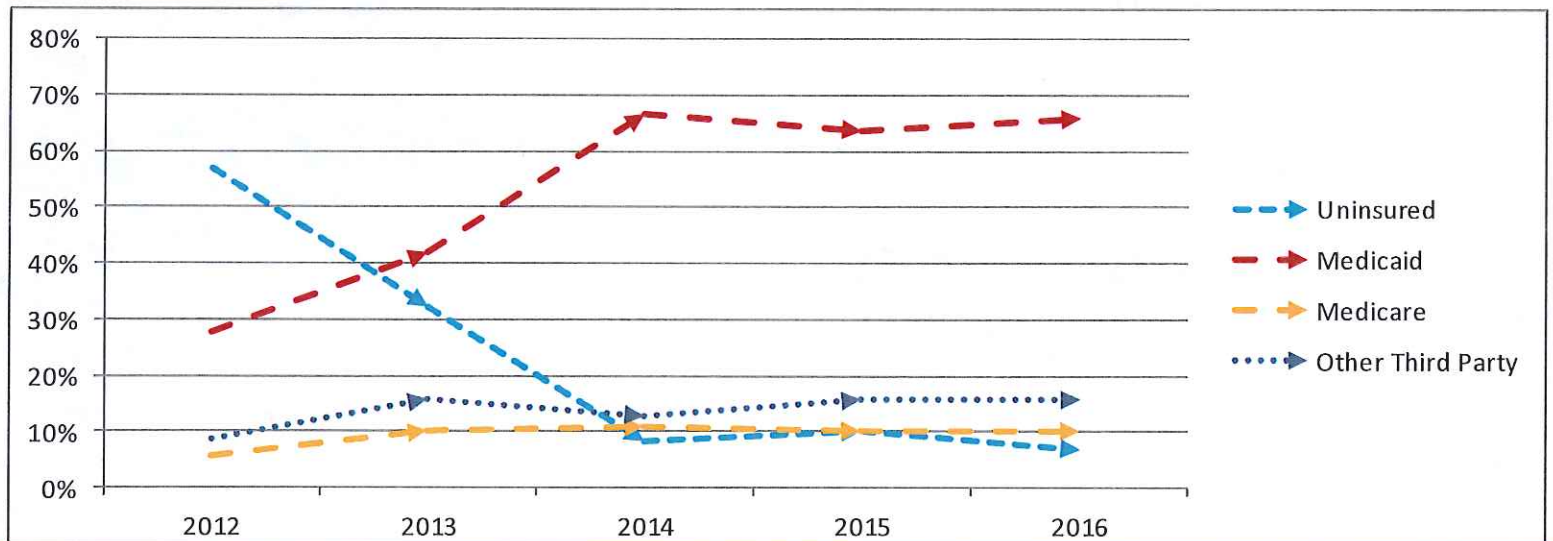
## Making a Donation

Contributions can be made through our website on the "Get Involved" tab. PCHS is a United Way member agency and we participate in the annual Kitsap Great Give and are a member of One Call for All.



PCHS provides a sliding fee discount for eligible patients to help access needed healthcare services, which is reviewed annually by our Board to ensure it continues to meet the changing needs of our community. In addition, PCHS has patient assistance programs and works hand-in-hand with community agencies to provide referrals and monetary assistance. A financial donation to any of our three patient assistance programs helps families and individuals access medical and/or dental services at PCHS.

## The Payer Mix



Year	Uninsured	Medicaid	Medicare	Other Third Party
2012	57%	28%	6%	9%
2013	32%	42%	10%	16%
2014	8%	67%	11%	13%
2015	10%	64%	10%	16%
2016	7%	66%	10%	16%

## 2016 Financial Review

~Total Operating Revenue~  
\$21,556,673

~Total Revenue~  
\$22,262,879

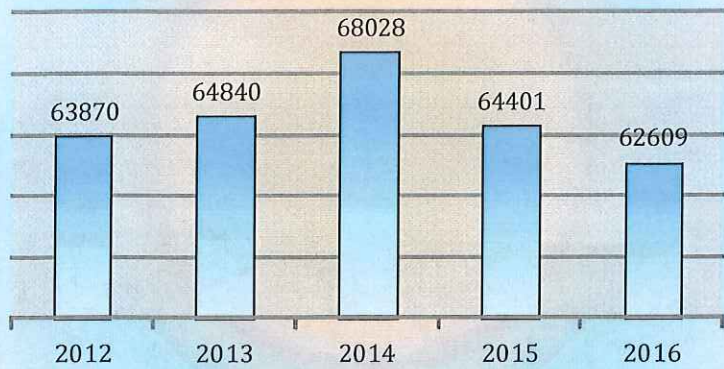
~Total Operating Expenses~  
\$20,737,381

~Ending Net Assets~  
(unrestricted)  
\$18,636,561

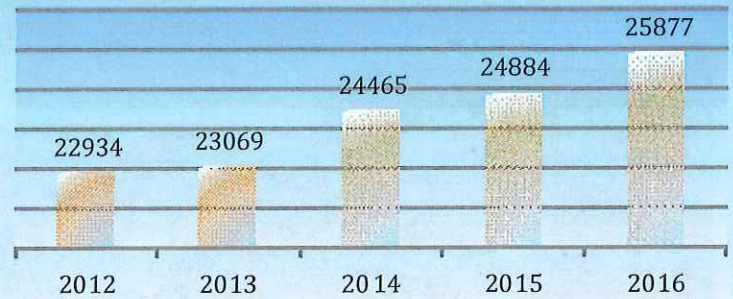
~Total Functional Expenses~  
Program Expenses  
\$20,737,381  
Management & General Expenses  
\$5,009,137

~Fundraising Expenses~  
PCHS does not track fundraising expenses. Support is spread among various staff, board volunteers, and community fundraising agencies.

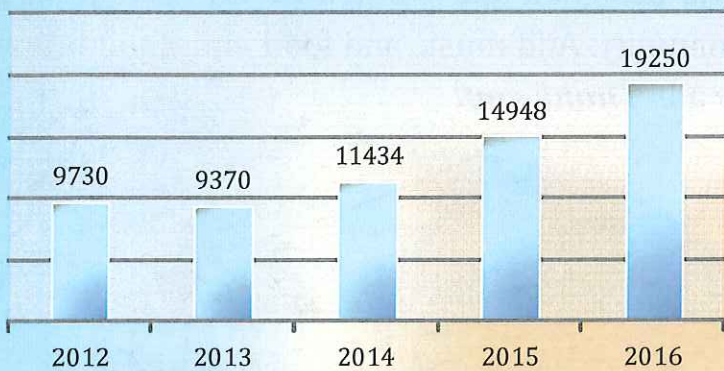
## Medical Visits



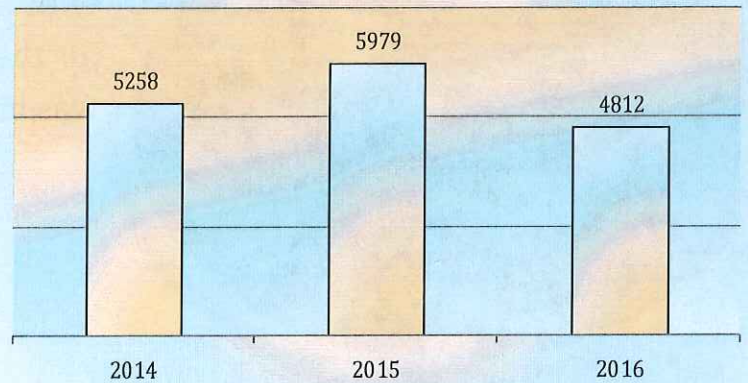
## Total Number of Patients Served



## Dental Visits



## Behavioral Health Visits



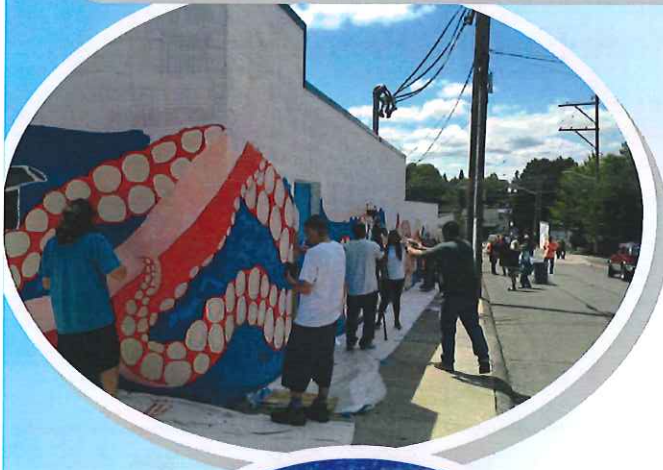
## Proven High Quality of Care by PCHS

Performance 2014	Performance 2015	Performance 2016	Measure Description	PCHS Compared to WA State Benchmark	PCHS Compared to National Benchmark
77	74	79.65	First Trimester Entry into Prenatal Care	Lower	Better
97.14	93.43	92.09	CAD on Lipid Lowering Medication	Better	Better
84.29	91.27	84.83	Depression Screening and F/U	Better	Better
Not Collected	27.14	51.05	High Risk 6-9 Year Olds w/ Sealants	Lower	Better
75.7	73.52	70.1	HTN Controlled	Better	Better
91	89.2	96.34	IVD on Antithrombotic Therapy	Better	Better
3.3	8.33	5.45	Low Birth Weight	Better	Better
95.7	100	95.12	Persistent Asthma on Meds	Better	Better
94.28	89.86	90.93	Tobacco Screening and Follow-up	Better	Better

# Neighborhood Pride #WeArePCHS



*So many came!* The Sixth Street Clinic was beautified with a mural designed and painted *by* the community *for* the community. Add music and food and a good time was had by all! *Thank you!*



Bronze medal winners at  
Bremerton Central  
Kitsap's Relay for Life

