



# 2021 ANNUAL REPORT



**Peninsula  
Community  
Health  
Services**

# MESSAGE FROM THE CEO

As the year began, the nation struggled with the quick spread of COVID-19, that first emerged in late December 2019. COVID-19 spread around the world in 2020, prompting lockdowns, a global recession, and causing upheaval on an unprecedented scale. PCHS, doing what we do best as a Community Health Center, kept our feet solidly on the ground with our vaccine clinics in Mason County, Kitsap County, and on the water via the Washington State Ferry system on the Bremerton-Seattle run. We are truly blessed to have a team of clinical and non-clinical employees who accomplished such a huge task and delivered care on so many levels to the community we serve.

Despite the challenges, and just like years prior, we were able to continue to expand our services with new clinics, mobile units, and new programs to reach more individuals with their needs.

Our outreach programs continue to be a prominent fixture in the community to be there where help is needed - or just a friendly face to say hello to as you pass by at many local events.

At the end of the year, we thankfully returned in person to our annual All Staff training event, where we came back together as one big work family. There was joy and happiness as people were finally able to gather with those not seen in a longtime and meet many new people who had only been a voice, an email signature, or a profile on our intranet.

As always, many thanks to everyone from staff, partners, patients, and the community who helps PCHS succeed each and every day. We could not do this without you!

**-Jennifer Kreidler-Moss, CEO**







## OUR MISSION

Peninsula Community Health Services exemplifies a culture of community service.

## OUR VISION

To eliminate healthcare disparities in our communities.

## CORE VALUES

Patient Driven, Empathetic, Staff Empowered

## GUIDING PRINCIPLE

To see and value every person.







# PCHS Board of Directors

- President:** **Monica Bernhard**, Member since 2009, Community Representative
- Vice President:** **Evelyn Hetrick**, Member since 2005 (previously served 1987-1988), Patient Representative
- Treasurer:** **Christopher Cook**, Member since 2006, Community Representative
- Secretary:** **Paul Hathaway**, Member since 2012 (resigned 2021), Patient Representative
- Secretary:** **Shannon Turner**, Member since 2018, Patient Representative
- Susan Astle**, Member since 2017, Patient Representative
- Beryl Cochran**, Member from 2013-2021, Community Representative
- Sharon Cromley**, Member since 2012, Patient Representative
- Jill Guerrero**, Member since 2020, Patient Representative
- Jo Pederson**, Member from 2020-2021, Patient Representative
- Al Pinkham**, Member since 2010 (previously served 2001-2006), Patient Representative
- Jeanell Rasmussen**, Member since 2014, Community Representative
- David Windom**, Member since 2019, Community Representative





## COVID-19 Vaccines and Testing Services

We began distributing COVID-19 vaccines and boosters when made available to both Kitsap and Mason County.

We offered COVID-19 drive-through testing services at the Kitsap County Fairgrounds. We also provided rapid testing at our school-based health centers for students participating in extracurricular activities, such as sports.

## Residency Programs

We officially launched three Residency Programs: Dental Residency, Psychiatric Advanced Registered Nurse Practitioners, and a Pharmacist Residency Program.

## New Site Openings

We opened several new clinics across the Peninsula. One of these clinics, serving rural Pierce County, includes our first drive-through Pharmacy services, as well as comprehensive services such as Medical, Dental and Behavioral Health.

Other new clinics included a school-based health center at Madrona Heights located within the South Kitsap School District, and a Dental Mobile Unit which brings dental services directly to those in the community.

# PCHS GROWTH

#WEAREPCHS

# COVID-19 VACCINE EVENTS



At the end of 2020, PCHS staff had the chance to receive their first dose of the COVID-19 vaccine, along with other first responder personnel in the community to help protect the patients we serve.

Our staff worked tirelessly throughout 2021 to ensure our community had the opportunity to protect themselves and their loved ones against the coronavirus, with vaccine clinics open to the public, on both land and water.

We became the first to administer COVID-19 vaccines on the ferry, partnering with Washington State Department of Transportation. Vaccines were offered to those riding on the Bremerton to Seattle route on the main deck or from their vehicles.





# COVID-19 VACCINE EVENTS

*We gave a total of  
**50,503** COVID-19  
vaccines in 2021!*

In partnership with North Mason School District, we set up a vaccine site in the North Mason School District gym, serving the community in Mason County. We also worked with Kitsap Transit to open a busy COVID-19 vaccine clinic at the Gateway Center in Bremerton. It served the entire community of Kitsap County.

Across the Peninsula, we hosted numerous pop-up vaccine clinics as well as partnering with schools across several districts.



# COVID-19 VACCINE CLINIC PARTNERSHIPS

Admiral Theatre

Ag Supply Ace Hardware

Belco Forest Products

Belfair Community Church

Benedict House

Bremerton Farmers Market

Bremerton Fire Department

Bremerton Housing Authority

Bremerton National Airport

Bremerton School District

Central Kitsap Fire  
Department

Central Kitsap School District

Coffee Oasis Poulsbo

Continental Floral

Cottage Bay Apartment  
Homes

Eagles Wings

Family Worship Center

Fishline Food Bank and  
Comprehensive Services

Goodwill Port Orchard

Homeless Resource Fair  
Key Peninsula

Key Peninsula Farmers  
Market

Kitsap Immigrant Assistance  
Center

Kitsap Mall

Kitsap Mental Health

Kitsap Regional Library

Kitsap Rescue Mission

Kitsap Transit

Marvin Williams Recreation  
Center

Mi Familia Swap Meet

North Mason School District

North Point Church

Prince of Peace

Red Robin Restaurant

Salvation Army

Seabeck Community Center

Shelton Farmers Market

Silver City Restaurant

South Kitsap School District

St. Gabriel Roman Catholic  
Church

Village Green Community  
Center

Virginia Mason Franciscan  
Health

Washington State Department  
of Transportation

Washington Youth Academy



# COMMUNITY AND EVENTS

*A year of getting back out into the community and having events that were postponed due to the pandemic.*



- Bremerton Farmers Market
- Day of Caring
- Key Peninsula Farmers Market
- Kitsap Great Give
- Kitsap Pride
- Living Well with Chronic Disease Workshop
- Love Yourself Day
- Pop-Up COVID-19 Vaccine Sites
- Relay for Life
- Shelton Farmers Market

# LOVE YOURSELF DAY

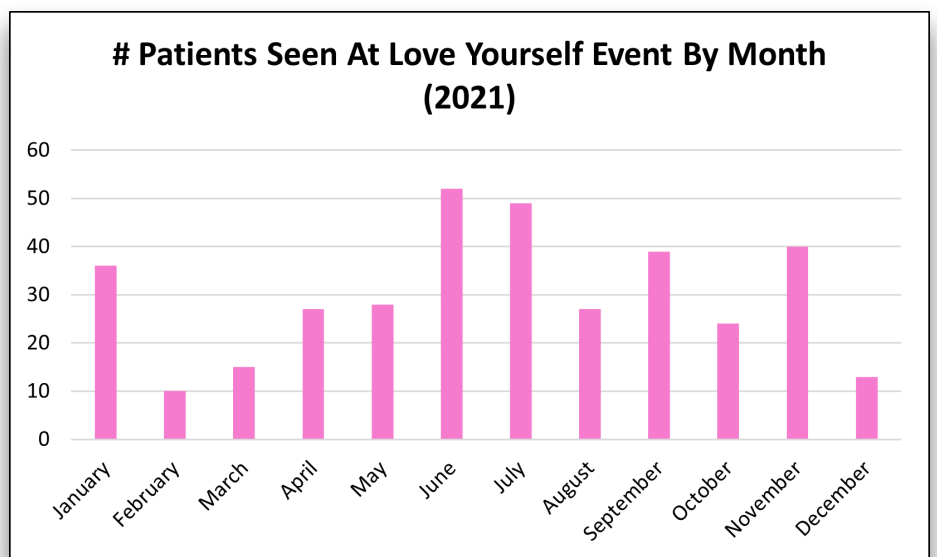
*We partnered with Assured Imaging to offer mobile mammogram screenings!*



Love Yourself is back and we could not be happier! Our team members are super passionate when it comes to cancer screening, and at our Love Yourself Events, we partner with Assured Imaging to offer mobile mammograms, as well as well woman exams.



But it doesn't stop there: throughout 2021, our staff continued to bring awareness to breast, cervical and colorectal cancer by holding educational activities within our clinics. Patients had the opportunity to win prizes donated by a few of our generous healthcare plan organizations for getting screened for these types of cancers.





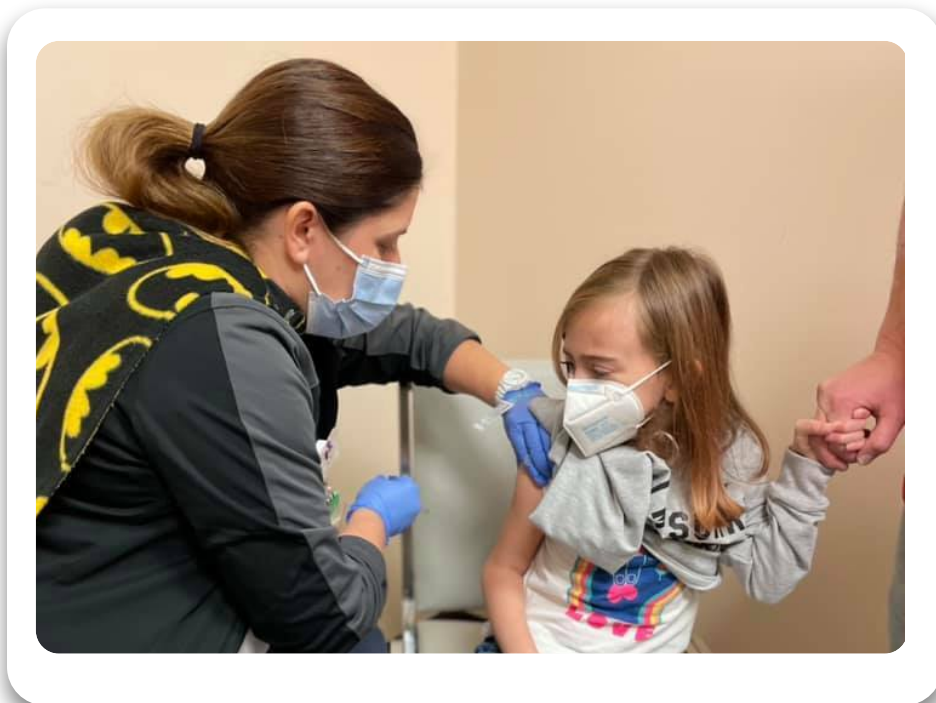
# BACK TO SCHOOL



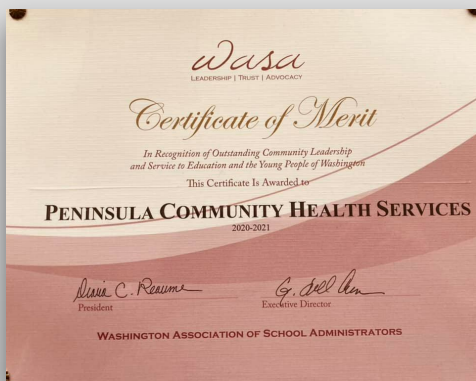
*Well Child Exams,  
Vaccines, Sports  
Physicals, Oh My!*

In 2021, we hosted a variety of back-to-school events before the start of the 2021-2022 school year so students could catch up on their vaccines and physicals before the doors opened in late August/early September.

We participated in a variety of health fairs and back-to-school bashes across Kitsap County, offering free vaccines and school supplies, as well as free giveaways!



# PCHS AWARDS





# 2021 DATA

*\*Data from an unaudited financial system report*



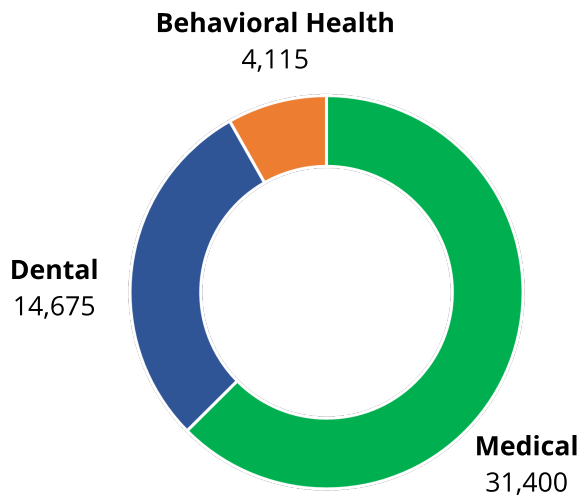
<b>Total Expenses</b>	<b>\$40,546,551</b>
<b>Total Revenue</b>	<b>\$57,475,397</b>
<b>Total Full Time Equivalent</b>	<b>304.38</b>



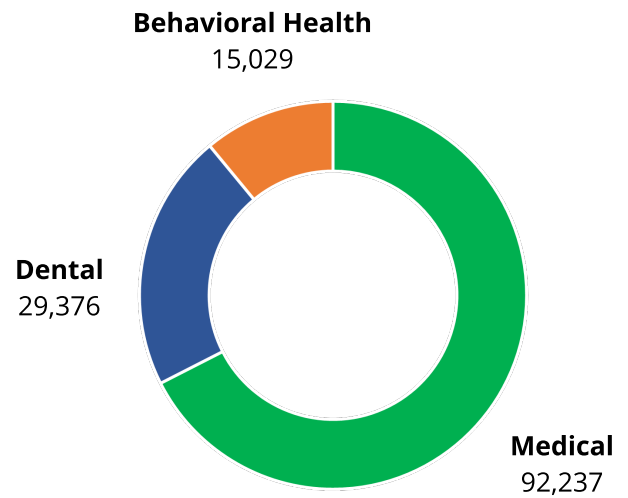
**Total Patients**

**38,170**

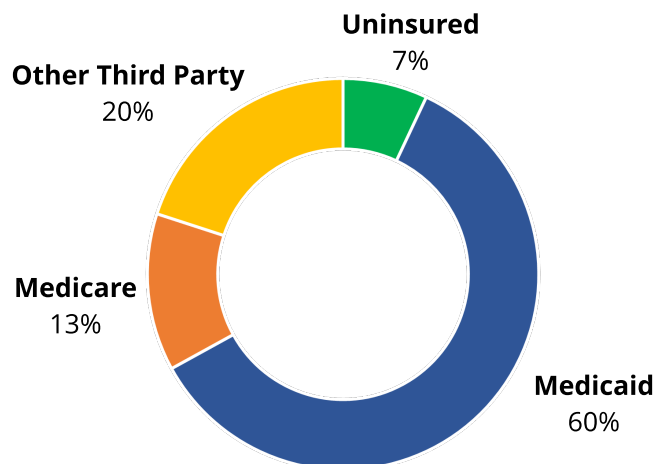
## Number of Patients using Services



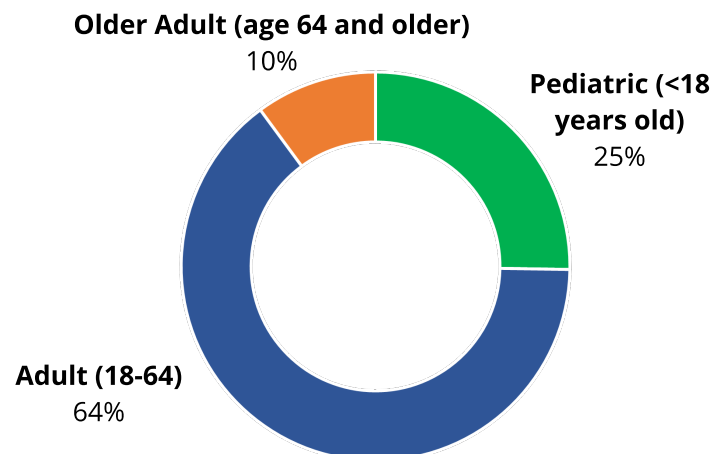
## Total Encounters



## Percent of Patients by Insurance Status



## Populations By Age



# OUR WONDERFUL DONORS

Catherine Ahl

Bremerton Education Association

Wendy Baldwin

Mary Beaubien

Julie Bennett

Paul and Megan Benton

Bart Berg and Sheri Worth

Regina Bonnevie-Rogers

Bruce Brazier

Ann Bruce

Jenny Buffaloe

Marci Burkel

John and Janelle Cain

Mary and Bob Carlson

Caroline Clarke

Mel and Lynn Coffman

Jeff Costlow

Kemp Crawford

Caron Cromwell

Jack and Patricia Davis

Jenny and Josh DeWitt

Earl and Tena Doan

Leigh Drake

William and Ruth Drollinger

Margaret Duncan

Julie Evans

The Proffer Family

Kitsap Unitarian Universalist Fellowship

Simon Fitch

Shawn Fletcher

Clovis Foundation

Martin Djos Family Foundation

Guy and Barbara Frindell

Maradel K Gale

Stephen Willey and Gretchen Gende

Lisa Giles

Lisa and David Glaze

David and Maureen Grellier

Debra Haase

Pam Hamon

John Hedges

Julie Calvert Hill

Ann and Richard Horn

Bill Hunt

David and Maureen Hunting

Tamra Ingwaldson

Paul and Suzanna Jefferis

Jennifer Johnson-Joefield

Julie A Jones

Robert and Vida Killian

Jennifer Kreidler-Moss

Edward and Karen Kushner

Jenny and John Lange

Nikki Laurila

Judi and Lee Leader

D.L. and J.J. Lee

Nichole Lewis

Ralph and Dorothea Lintz

William Looney

Bonnie Loop

Heidi Lytle

Elizabeth Martin

Susan and Casey McGrath

Mick and Nicki McMahan

Justin Meadows

Ellen Middents

Marshall and Lyria Miller

Marc and Cindy Miller

Julie Mills

Paula Morrell





# OUR WONDERFUL DONORS

Mark Moss

Lisa Mullinax

Spring Munsel Gideon

Kimi Kinoshita and Gary Nakamura

Sharon Neidig

Chris and Terry Nicksic

Karrie Noll-Gherna

Evelyn Obnial

Vic and Mary Odermat

Royanne Officer

Molly O'hara

Karla Oman

Sandra Carlson and Donna Overly

Gail Parlatore

Althea Paulson

Sarah Payseno

Warren Penny

Sharon Peterson

Catherine Pitinga

Donna L Poole

Thomas and Sally Price

Charlton R Price

Sara Prout

Jessica Qiam

Carol Queen

Linda Whitehead and Gary Quitsland

Dana Quitslund

Asha Rehnberg

Gretchen Ritter-Lopatowski

Cristina Roark

Barbara Rusk

Gerald and Margaret Schlele

Kathleen Schultz

Karen Leader Scott

John and Cindy Shea

Jill Sherensky

Julie D Shyrock

Emily Skoro

Tamara Smith

Susan Sokolich

Shirley Sommerfield

Victoria Stephens

Steven Strachan

Mike Derzon amd Robin Supplee

Kenneth Surratt

Stephanie Taylor

Edwin Tegenfeldt

Ken and Diane Telschow

Mary Jo Tharp

Ann Cook and Greg Thies

Sheri Thomas

Cheryl Tucker

Danielle Turner

Annika Turner

Kristina van Niel

Karen Conoley and Art Verharen

Stephen Vittori

Peter and Shelly Vosshall

Connie and William Waddington

Radena Walsh

Eleanor F Weinel

Ruth Westergaard

Greg and Sunny Wheeler

Sherry Whitley

John Wilkins

Timothy and Sharon Williamson

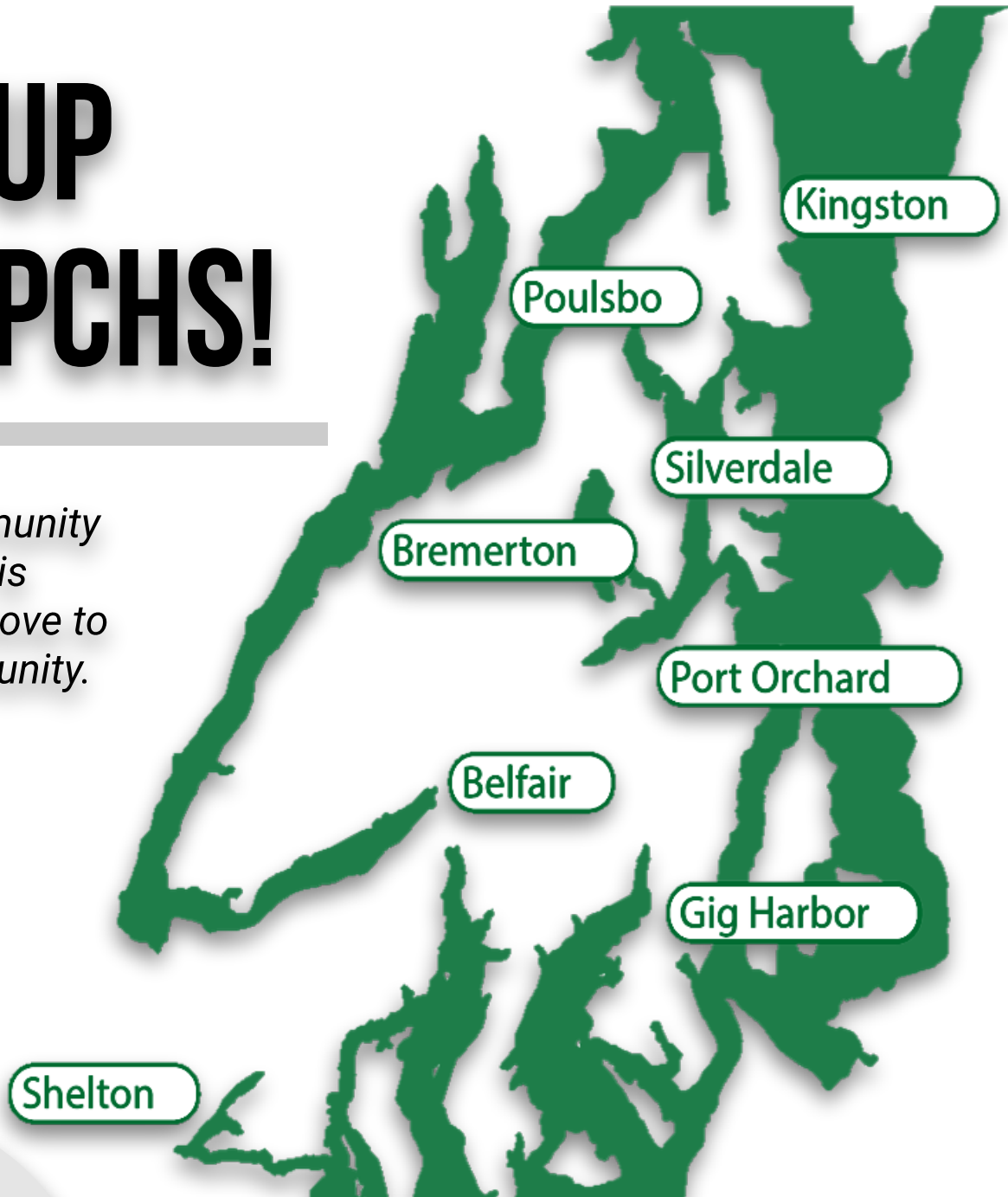
Monica Woods

Jillian E Worth



# KEEP UP WITH PCHS!

*Peninsula Community  
Health Services is  
always on the move to  
serve the community.*



***Follow us to  
keep up to  
date on our  
future plans.***



**Peninsula  
Community  
Health  
Services**