



# Peninsula Community Health Services

[www.pchsweb.org](http://www.pchsweb.org)

# 2015 ANNUAL REPORT



DEAP  
DIABETES EDUCATION  
ACCREDITATION PROGRAM

AADE American Association  
of Diabetes Educators

Accredited by the



ACCREDITATION ASSOCIATION  
for AMBULATORY HEALTH CARE, INC.

After 22 years of visionary service, Barbara Malich retired as CEO in July 2015. Barbara led the growth of PCHS to meet the expanding needs of the uninsured and underinsured of our community starting in 1993 with a staff of 25 serving over 6,000 patients to 2015 with a staff of nearly 200 serving over 24,000 patients. With Barbara's retirement, the PCHS Board of Directors took up the momentous task of selecting a new Chief Executive Officer to help lead PCHS into the ever changing healthcare landscape. Jennifer Kreidler-Moss, then Chief of Operations for PCHS and pharmacy employee since 2003, was selected by the Board with unanimous confidence.

Jennifer's first three months as CEO involved opening the doors to a new dental clinic in Port Orchard, completion of moving the administrative offices, relocating three departments, committing to co-location with Kitsap Mental Health Services to support our mutual patients, expanding our substance abuse program, and adding administrative support to our medical, behavioral health, and dental programs. As a *community* health center, our entire service delivery model is dynamically driven by the needs of the community we serve. The PCHS Board of Directors is confident that Jennifer's energetic style will help PCHS keep pace with the dynamic needs of our community.

## The 2015 PCHS Board of Directors

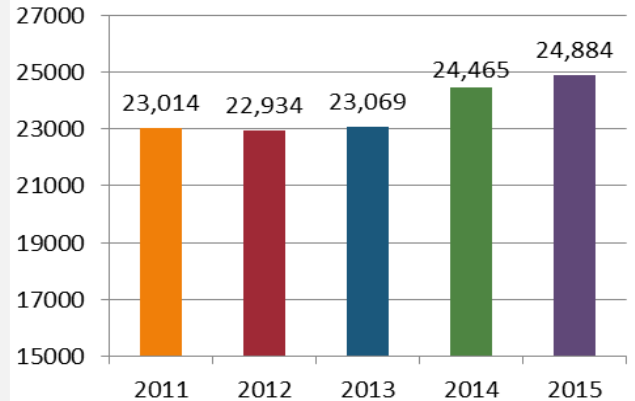
- Monica Bernhard
- Mary Ann Best-Rabonza
- Beryl Cochran
- Christopher Cook
- Sharon Cromley
- Yolanda Fong
- Paul Hathaway
- Evelyn Hetrick
- Jeanell Rasmussen
- Ruthann Raulsome
- Renee Kimball-Rouse
- Sharon Tucker
- Michael Witt
- THANK YOU!

Mission Statement  
Peninsula Community Health Services provides accessible, affordable, compassionate, quality health care services for our communities.



Vision Statement  
To see and value every person who comes through our doors.

## Total Number of Patients Served



## 2015 Financial Review

### Total Operations Revenue

\$18,422,255

### Total Operating Expenses

\$17,821,337

### Total Revenue

\$18,502,895

### Ending Net Assets (unrestricted)

\$17,318,653

### Total Functional Expenses

#### Program Expenses

\$12,951,525

#### Management & General

\$4,869,912

### Fundraising Expenses

PCHS does not track fundraising expenses. Support is spread among various staff, board volunteers, and community fundraising agencies.



The Board of Directors and the patients of PCHS sincerely appreciate the volunteer work and financial contributions given throughout the year. By donating to the Reach Out and Read program, donors support children's literacy; with a contribution to Willow's Fund, eligible homeless are able to access quality healthcare services; and adults and children obtain needed healthcare services not covered by insurance thanks to the Edwin G. Tegenfeldt, MD, Patient Care Fund. To volunteer or donate and/or for more information, follow the "Get Involved" tab on our website [www.pchsweb.org](http://www.pchsweb.org).

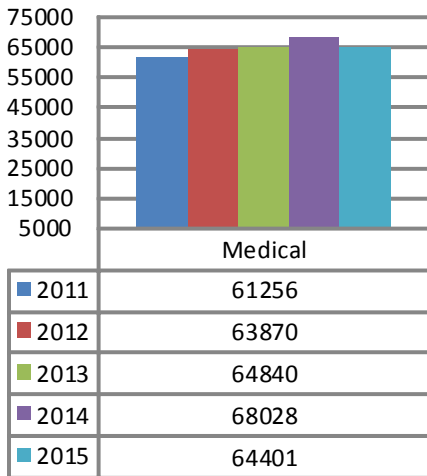


# PCHS by the Numbers for 2015

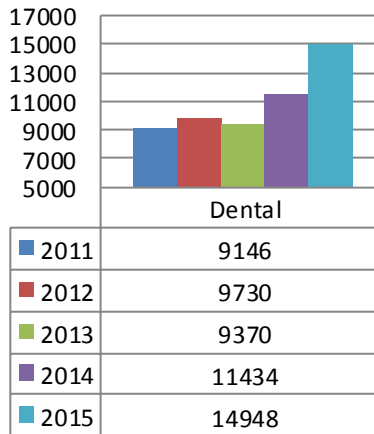


## Number of Patient Visits by Medical, Dental, and Mental Health Programs

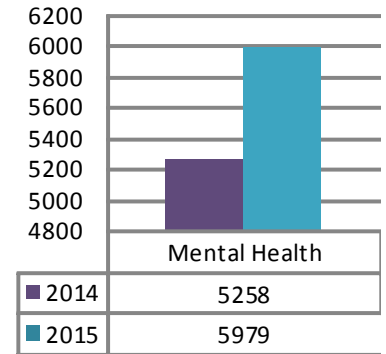
### Medical Visits



### Dental Visits



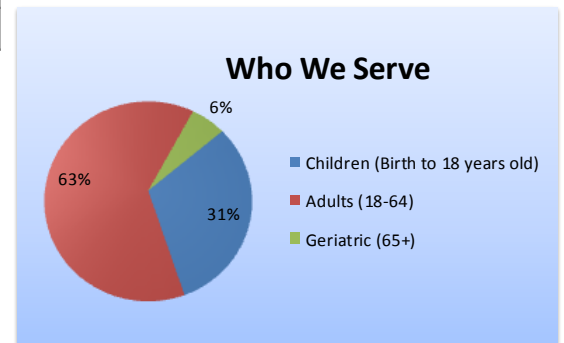
### Mental Health Visits



PCHS Port Orchard Dental Clinic  
1950 Pottery Avenue, Suite 170  
Opened August 2015  
1,771 Visits in 2015



Port Orchard Dental

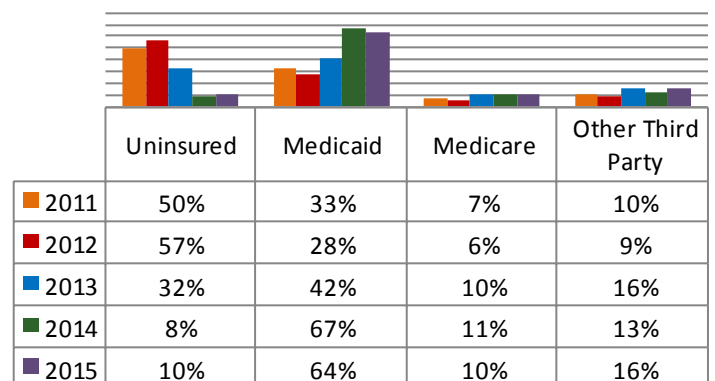


Poulsbo Clinic

## Proven High Quality of Care by PCHS

PCHS Performance 2015	Measure Description	PCHS Compared to	
		WA State Benchmark	National Benchmark
100%	Persistent Asthma on Asthma Controlling Medication	Better	Better
93%	Coronary Artery Disease on Lipid Lowering Medication	Better	Better
91%	Depression Screening and Follow Up	Better	Better
90%	Tobacco Screening and Cessation Follow Up	Better	Better
74%	Hypertension Controlled	Better	Better
73%	Immunized by Age 3	Better	Lower
70%	Diabetic Patients with HbA1C ≤ 9	Lower	Better
66%	Adult BMI with Diet or Exercise Follow Up	Better	Better
51%	Colon Cancer Screening	Better	Better
48%	Pediatric BMI Percentile with Diet & Exercise Follow Up	Better	Lower

## Payor Mix by Patients



Contact the PCHS Patient Service Center

**1-360-377-3776**

to Reach Any of the Clinics

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