



Peninsula
Community
Health
Services

2024 ANNUAL REPORT



Annual Report 2024

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A WORD FROM OUR CEO

From start to finish, 2024 was an incredibly dynamic year for our organization. We launched new sites, service lines, and programs that met all four Strategic Imperatives on our Strategic Plan.

Quality Culture

In January, PCHS underwent a federal operational site visit (OSV). Thanks to the incredible work of our staff, PCHS passed its OSV with no findings, demonstrating that PCHS maintains the highest level of quality and compliance with the federal Health Center Program.

Expansion

Throughout 2024, PCHS continued our trend of smart expansion that increases access to care. Recognizing the housing instability facing many of our patients, PCHS's Board committed to becoming a housing provider in 2023. By March of 2024, we proudly opened Cedar House, our first of several permanent supportive housing projects that provides low-income housing to individuals with medical needs.

PCHS has partnered with the Kitsap County Jail for several years to promote our shared goal of helping individuals transition more smoothly into the community following a period of incarceration. Building on this work, we opened our Clifton Clinic in April, a public clinic that focuses on serving this unique population directly upon their release from jail. This clinic received numerous accolades from community partners and resulted in PCHS receiving the "Innovating Justice Award" by the Washington State Courts.

Employer of Choice

In May, PCHS opened Sage Apartments, a 29-unit workforce housing complex in Bremerton that is available to all PCHS employees. In addition to offering safe, affordable housing – including emergency housing for employees in special need – Sage has served as a key recruitment tool to attract health care workforce to Kitsap County. PCHS was awarded an innovative housing award from Kitsap Housing and Homeless Coalition for this project, as well as the nationally-acclaimed gold-level Bell Seal Certification for supporting employee mental health and positive worker experiences.



Relationships

2024 was a watershed year for our advocacy efforts. Throughout the year, PCHS participated in a small workgroup convened by the Office of the Insurance Commissioner to study how to increase the availability of health care malpractice liability coverage for community providers. The final report was delivered to the Legislature in December, and the study led to the creation of a bill introduced in the 2025 legislative session.

This year, PCHS stepped up in every way to deliver on our mission of exemplifying a culture of community service. In addition to delivering on key initiatives, we laid the groundwork for future projects and partnerships that will benefit our patients and employees. We look forward to building upon our successes in 2025 and beyond.

CEO

Jennifer Kreidler-Moss
JENNIFER KREIDLER-MOSS



ABOUT US

MISSION

Exemplifies a culture of community service

VISION

To provide healthcare for all in our communities

CORE VALUES

Patient Driven - Empathetic - Staff Empowered

GUIDING PRINCIPLES

To see and value every person

BOARD OF DIRECTORS

BOARD OF DIRECTORS OF 2024

Evelyn Hetrick, **President**, Patient Member
Al Pinkham, **Vice President**, Patient Member
Christopher Cook, **Treasurer**, Community Member
Susan Astle, **Secretary**, Patient Member

MEMBERS-AT-LARGE

Lolita Afalla, Patient Member
Mary Berglind, Community Member
Scott Copass, Patient Member
Yolanda Fong, Patient Member
Monica Bernhard, Community Member
Jeanell Rasmussen, Community Member
Tamasipani Sousou, Patient Member
Ron Valencia, Patient Member
David Windom, Community Member



WELCOME NEW PROVIDERS

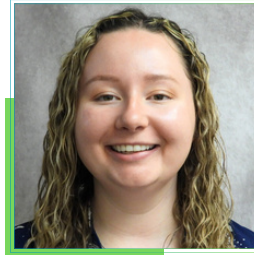
MEET THE PROVIDERS WHO JOINED PCHS IN 2024



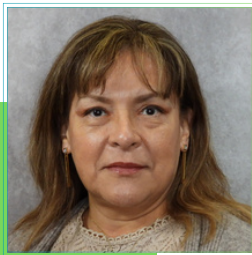
AARON WALEY
SUDP-T



SAVANNA SAM
RDH



KARA BONINSEGNA
PA-C



CLAUDIA SLOAN
MD



ELIZABETH TANGNEY
PA-C



TAMMY NINH
PharmD



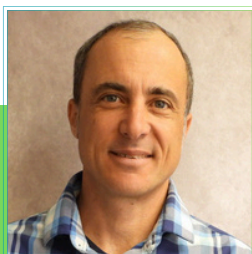
KAYLA SMART
ARNP



OLIVER ATKINSON
DMD



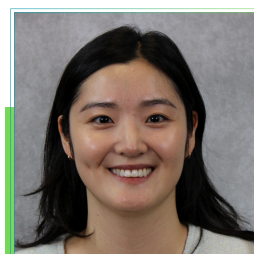
RICARDO SILVA
ARNP



JON FROYD
DO



GAEL GAUTHIER
PA-C



MI MI YOO
DDS

WELCOME NEW PROVIDERS

MEET THE PROVIDERS WHO JOINED PCHS IN 2024



JAMES REID
DDS



FRANCES SCHOLZ
DDS



JOHN ALSTEEN
DDS



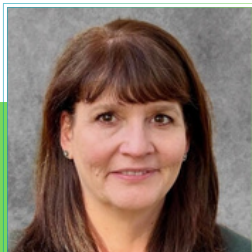
JION AOKI
DDS



BRITTANY STERLING
ARNP



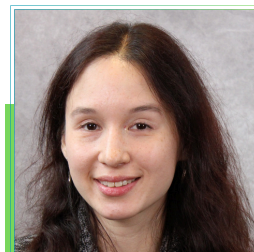
JADE SINCLAIR
RDH



NADINE LAROSE
LICSW



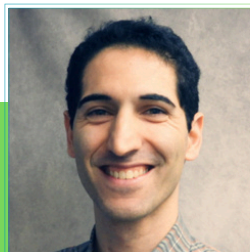
OLIVIA KLEVEN
PA-C



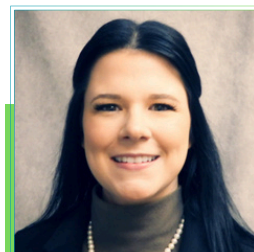
ALEXANDRIA RADVILA
SUDP-T



ASHENAFI FENTE
ARNP



NICHOLAS DOCTER
DDS



MARIAH HILL
PA-C

PATIENT DEMOGRAPHICS IN 2024



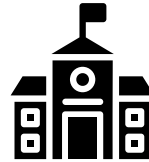
50,167

Total Patients
Seen in 2024



2357

Veteran
Patients



3100

School-Based
Health Center
Patients



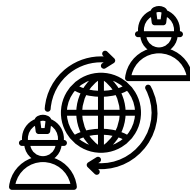
8399

Unhoused
Patients



4724

Mental Health
Patients



534

Agricultural Worker
Patients



19,442

Dental
Patients

STAFF DEMOGRAPHICS IN 2024



418

Total
Employees



106

Total providers
employed at PCHS



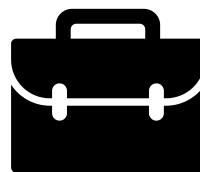
42

Staff have been
with PCHS for 10+
years



47%

of staff are
people of color



58

Workforce
Development (MA-A,
DA-A, SUDP-T,
Residency Students)

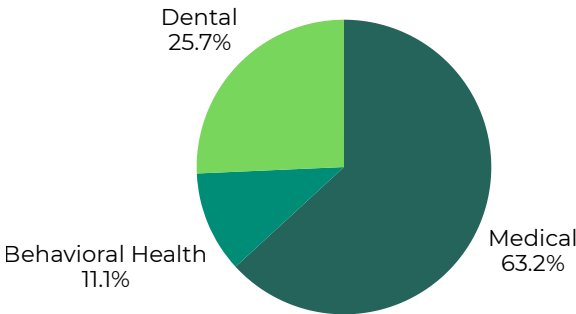


94%

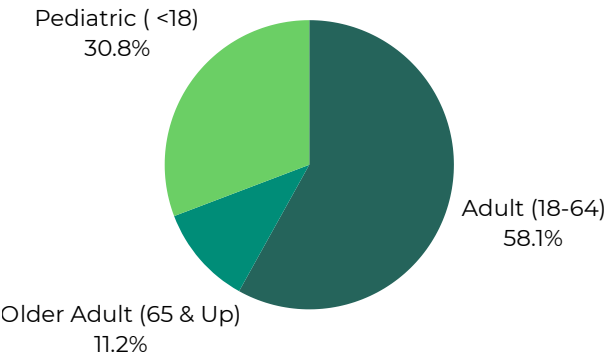
of staff live in
Kitsap, Pierce,
& Mason
county

2024 FINANCIALS

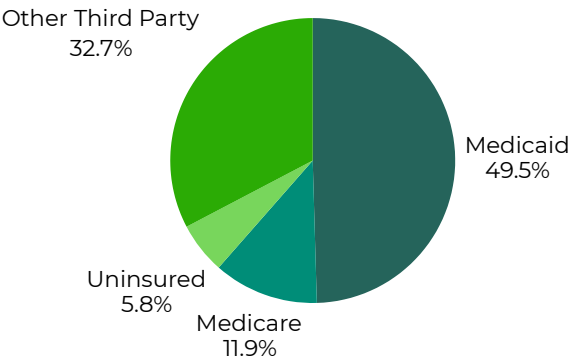
Total Encounters



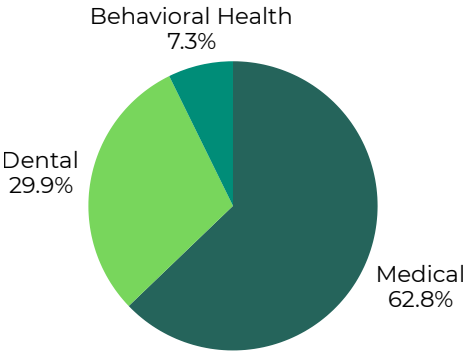
Populations By Age



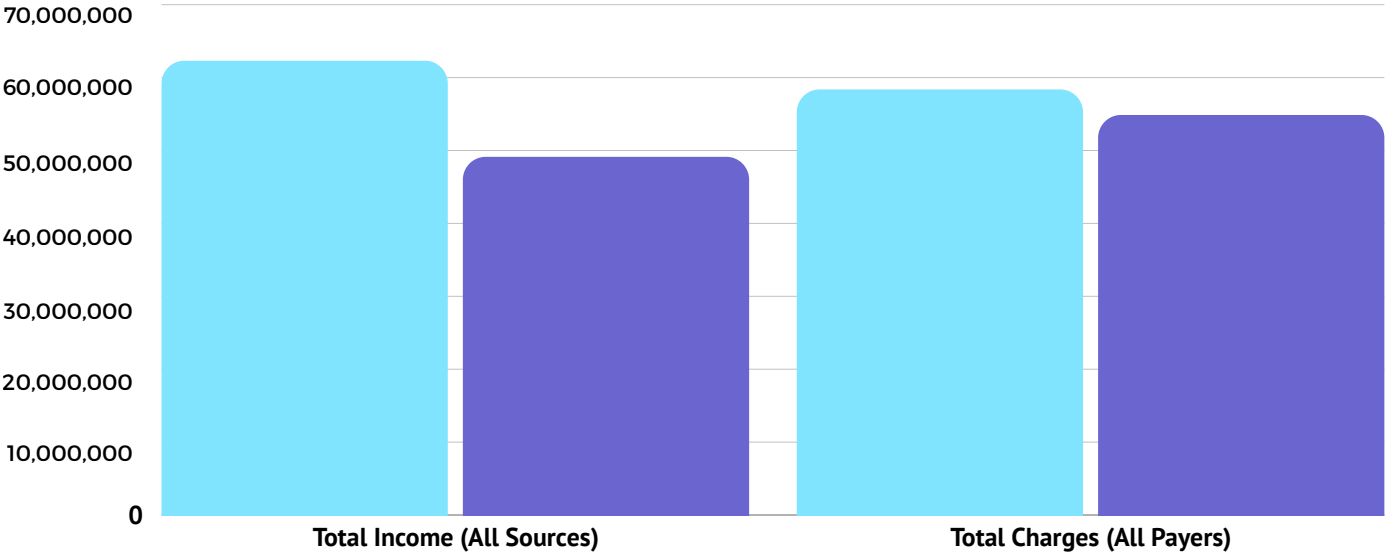
Percentage of Patients by Insurance Status



Number of Patients Using Services



2024 2023



WE'RE HUSTLING....

Bremerton
Sixth Street

28,387
Patients



Medical & Behavioral Health
Port Orchard

26,478
Patients

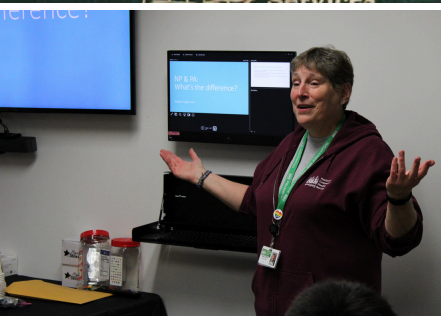


Bremerton
Clare Avenue

21,943
Patients



Patients choose clinics for convenient locations and exceptional care from dedicated healthcare professionals. The welcoming atmosphere and top-notch services have earned PCHS a reputation for excellence. Prioritizing patient well-being and high-quality care builds trust and loyalty in the community.



COMMUNITY EVENT PARTNERSHIPS

Here are some community events where PCHS participated. A huge thank you to our community partners!

- Community Partner Gathering
- Bremerton Senior Center (Medicare)
- Children's Flu & Covid Vaccine Clinic
- Social Justice Social
- Key-Pen Community Services (Medicare)
- Special Needs Resource Fair
- Project Connect
- Point In Time Count
- Peninsula Sports Physicals
- Senior Resource Fair
- South Kitsap High School Back-to-School
- Medicare Presentation
- Therapeutic Court Resource Fair
- Olympic High School Vaccines
- Cedar Open House
- The Hoppening
- North Mason Career Fair
- Mullenix Ridge Healthy Minds Fair
- YMCA Health Kids Day
- Veterans StandDown
- Community Fair
- Tacoma Community College Job Fair
- North Mason Reality Fair
- Spring Carnival w/ Catalyst Schools
- Mesa Rhedonda Presentation
- Olympic College Job Fair
- Sage Open House
- Community Gathering
- Livable Community Fair
- Central Kitsap High School Screenings
- Cedar Open House
- Kitsap Community Resource Financial Fair w/ Flu Vaccines
- Kitsap Youth Rally for Human Rights
- Academy Career Day Presentation
- Woodard Middle School-Career Day
- Kitsap Regional Library Medicare Presentation
- Relay for Life
- Juneteenth Freedom Festival
- Kitsap Pride
- KIAC Free Clinic
- Day of the Dead Event
- Kitsap Community Resource Brunch
- Port Orchard Kiwanis Club
- Veterans StandDown
- Discover Kingston
- Bremerton Housing Halloween Celebration
- Back to School Bash
- Love Yourself Event
- North Mason Pride & Diversity Parade/Tabling
- Cedar Heights Middle School Career Day
- Poulsbo Farmers Market
- Bainbridge Island Resource Fair
- Ridgetop Middle School Back-to-School
- 9/11 National Day of Service & Remembrance
- Ribbon Cutting Ceremony for Belfair Food Bank
- Armed Forces Day Parade
- Shelton Farmers Market
- Reentry Resource Fair
- Kids Day
- Make Music Day Festival
- Youth Volunteer Class
- Whaling Days Parade
- National Night Out
- National Health Center Week Well Child Event
- Kitsap County Cornhole Classic
- Pacific Islander Festival
- Bremerton High Back-to-School
- Logging Festival
- Bremerton School District Vaccines/Sports Physicals
- North Kitsap High School Open House
- Kingston High School Open House
- Central Kitsap High School Back-to-School
- Mountain View Middle School Well Child Exams
- DocLuvTheKids
- In Full Bloom Gala Marvin Williams
- Klahowya Secondary School Back-to-School
- Kitsap Community Resource Back-to-School
- Medicare Fraud Presentation
- Esquire Hills Open House
- Woodland Elementary Open House
- Mountain View Middle School Open House
- Mason County Overdose Awareness Resource Fair
- Gig Harbor High School Sports & Well Child Exams
- Bremerton Lions Club
- North Kitsap Rotary
- KIAC Holiday Event
- Worksource
- Skookum Flu Vaccines
- Breast Cancer Awareness Health Fair
- Olympic High School & Fairview MS Back-to-School
- Peninsula High School Back-to-School
- Kingston High School Back-to-School
- North Mason School District Picnic & Back-to-School

OUR GRACIOUS DONORS

THANK YOU FOR SUPPORTING US AND OUR COMMUNITY!

Alan Coar
Alexandra Pozgay
Allan & Gail Hablutzel
Andrei Obnial
Angela Bland
Ann Bruce
Ann & Richard Horn
Anna Gonzalez
Anthony Lyon-Loftus
Audrea Minnis
Brittani Antworth
Bruce Brazier
Bruce Williams
Brynn Felix
Carly Briggs
Carol Herradura
Caron Cromwell
Cathy McVicker
Cynthia Greenlee
Dan Nelson
Dynasty Poe
Frances Scholz
Heather Jacobovitch
Holly Gyll
Jane Reblowski
Jeanell Rasmussen
Jennifer Kreidler-Moss
John Hedges
Jolyn Burdyslaw
Kailey Redding
Kaine Salivio-Bird
Karrie Noll-Ghera
Kathleen Manning
Kathryn Foley
Kathy Thompson
Keith Stauffer
Kellen Hunter-LaVoy

Kelly Stickney
Kristi van Niel
Kristoffer Valenzuela
Kyla Smith
Laura Nelson
Laurie Kadet
Lorena Snider
Lucia M. Pablo Juan
Lynette Bird
Mandeep Dhawan
Mark Moss
Mary Beaubien
Mary Berglind
Melanie Alcid
Molly Deyd
Nancy Williams Painter
Nicholas Speed
Nicole Speed
Nicole McCann
Patricia Lambro
Paula Morrell
Priscilla Delong
Regina Bonnevieve Rogers
Roger Newton
Ruth & Will Drollinger
Ryan Moran
Sandra Carlson
Shannon Stickney
Sherry Whitley
Sophy Johnston
Stanley Mack
Stephanie Taylor
Stephen Vittori
Steve Green
Sue Somers
Susan Perkins
Zachary "Alex" Shiffman



NEW TO THE FLEET: NEWEST MOBILE DENTAL

In 2024, PCHS added another mobile dental clinic to our fleet, increasing our ability to reach patients who may otherwise face transportation or other access barriers.

With this new addition, we are able to bring top-notch dental care directly to patients throughout Kitsap, Mason, and Pierce Counties and keep their smiles healthy and bright. We are grateful to everyone who helped make this happen and advance our mission of exemplifying a culture of community service.





FAMILY DENTAL CARE OPEN HOUSE

PCHS celebrated the opening of its newest dental clinic, Family Dental Care, on Wheaton Way in Bremerton. Family Dental Care provides a welcoming, family-friendly environment with a particular focus on pediatric dental care. The clinic was designed with a toothpaste factory theme, complete with gnomes bottling minty toothpaste!

Family Dental Care, like our other dental clinics, is equipped with state-of-the-art dental equipment to ensure efficient and comfortable visits for families.





CHILDREN'S CLINIC OPEN HOUSE

PCHS opened Children's Clinic on Mickelberry Road in Silverdale to support primary care access for our pediatric patients. The clinic theme showcases critters and plants you might spot in the desert.

Children's Clinic is committed to fostering the health and wellness of every child through preventive medical and support services that are accessible and affordable for all families.



2024 AWARDS

IN 2024, PCHS WAS RECOGNIZED WITH SEVERAL PRESTIGIOUS ACCOLADES. WE ARE DEEPLY GRATEFUL FOR THESE HONORS. AS THE PRIMARY COMMUNITY HEALTH CENTER IN OUR REGION, WE REMAIN DEDICATED TO DELIVERING TOP-TIER RESOURCES FOR BOTH OUR PATIENTS AND OUR STAFF.



The Bell Seal
For Workplace Mental Health



HRSA Awards
Health Resources and Services Administration



American Heart Association
Target BP, Type 2 Diabetes, and Check/Change/Control Cholesterol

#WeArePCHS #PCHSFamily



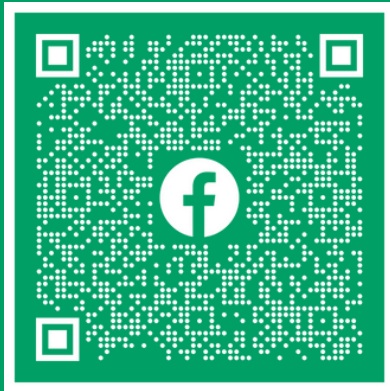
#WeArePCHS #PCHSFamily





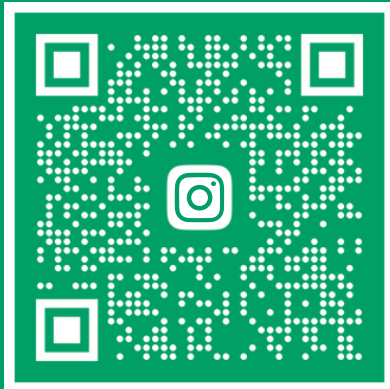
Follow us!

Peninsula Community Health Services remains committed to serving the community diligently. Connect with us on social media to stay informed about our community initiatives and activities.



What's next for PCHS?


We firmly believe that all patients are entitled to treatment with the respect and dignity they deserve. Our goal is to provide healthcare for all in our community, and through active participation and the collaboration with community organizations, we can create a nurturing environment where each individual can receive the essential care they are entitled to.




We hope to cultivate a community that is not only healthier but also more satisfied. We believe in the strength of unity and cooperation as a means to establish a community that is both supportive and caring.



 www.pchsweb.org

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