



Peninsula
Community
Health
Services



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ANNUAL REPORT

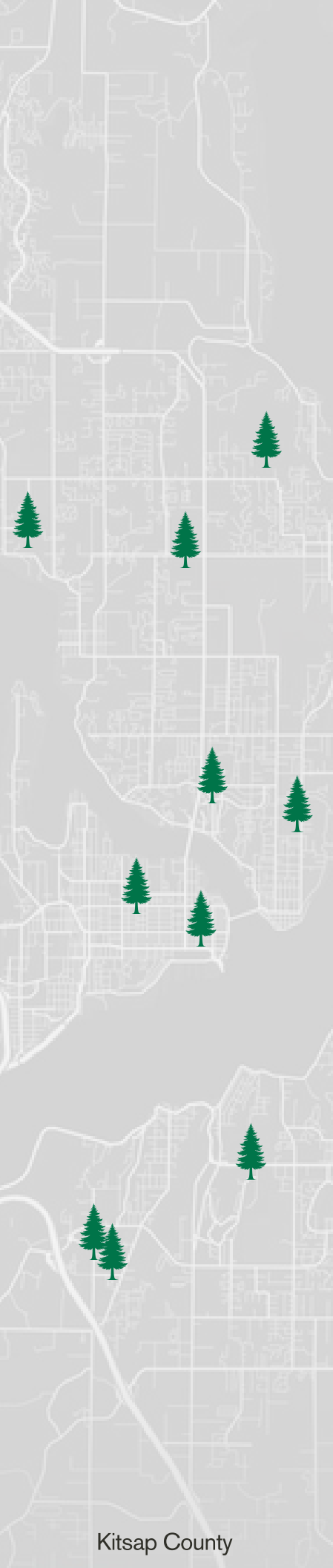


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A WORD FROM OUR CEO



In 2025, Peninsula Community Health Services navigated a complex and rapidly changing healthcare environment while continuing to grow, advocate, and deliver high-quality care to our communities. This year was defined not only by expansion, but by resilience, adaptability, and a deep commitment to our patients.

Expanding Access

We continued to expand access to care across our region, including the opening of our Powder Hill clinic. As demand for care increased, PCHS served 4.5% more patients in 2025 than the previous year. This growth reflects both the increasing need for accessible healthcare and the trust our patients place in our organization.

Strategic Investments

This year, we made key investments to strengthen our long-term capacity. The acquisition of the Cascade Building will centralize administrative operations, improve efficiency, and expand training support. Looking ahead, we hope to transform this space into a hub for workforce development and education, further extending our impact beyond direct patient care.

At the same time, we continued to advance key capital projects, including new and expanded clinic sites, a medical respite program, and supportive services that address the broader needs of our patients.

Advocacy & Community Impact

2025 also underscored the importance of advocacy in protecting access to care. Amid ongoing discussions of state and federal funding reductions, including potential cuts to Medicaid programs, PCHS staff and leadership actively engaged with lawmakers to ensure our patients' voices were heard. These collective efforts contributed to the preservation of critical services, including adult Medicaid dental benefits, an outcome that will have lasting impact for thousands of individuals in our community.

Patient Centered Excellence

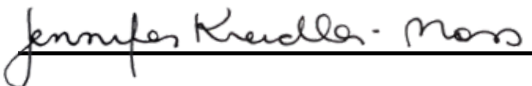
We are especially proud to have reached a major milestone in 2025 by successfully completing our Accreditation Association for Ambulatory Health Care (AAAHC) reaccreditation survey with ZERO findings. This accomplishment reflects the highest standards of quality and patient safety and is a testament to the professionalism, diligence, and dedication of our entire organization.

Strength & Stability

Despite economic uncertainty and pressures on healthcare funding, PCHS maintained a strong financial position in 2025. Through careful stewardship and strategic decision making, we were able to grow responsibly while protecting core services and maintaining stability for the future.

As we look ahead, we remain focused on continuing this momentum by expanding access, strengthening our workforce, and advancing innovative solutions to meet the evolving needs of our communities. While challenges remain, we are confident in our ability to adapt and move forward together.

CEO


JENNIFER KREIDLER-MOSS



ABOUT US

MISSION

Exemplifies a culture of community service

VISION

To provide healthcare for all in our communities

CORE VALUES

Patient Driven - Empathetic - Staff Empowered

GUIDING PRINCIPLES

To see and value every person

BOARD OF DIRECTORS

LEADERSHIP

President: Christopher Cook, Community Member

Vice President: Al Pinkham, Patient Member

Treasure: Monica Bernhard, Patient Member

Secretary: Susan Astle, Patient Member

MEMBERS-AT-LARGE

Lolita Afalla, Patient Member
Mary Berglind, Community Member
Mary Anne Dixon, Patient Member
Scott Copass, Patient Member
Yolanda Fong, Patient Member
Robert Garcia, Patient Member
Evelyn Hetrick, Patient Member

Leslie Jackson, Patient Member
Jeanell Rasmussen, Community Member
Neal Schanbeck, Community Member
Tamasipani Sousou, Patient Member
Shannon Turner, Patient Member
Ron Valencia, Patient Member
David Windom, Community Member



WELCOME NEW PROVIDERS

MEET THE PROVIDERS WHO JOINED PCHS IN 2025

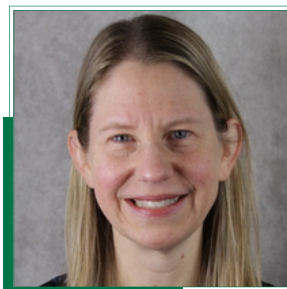
Medical



Elyse Beckett
ARNP



Kyler Pulley
PA-C



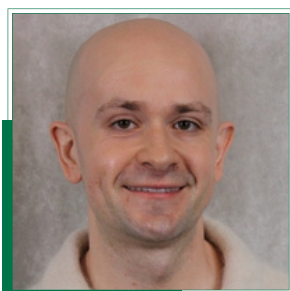
Katie Ellgass
MD

Behavioral Health



Katie Pendleton
ARNP

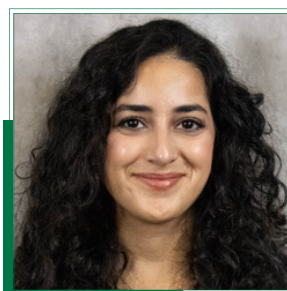
Dental



Christopher Witek
DDS



Spencer Hanson
DDS



Juman Al-Haddad
DDS

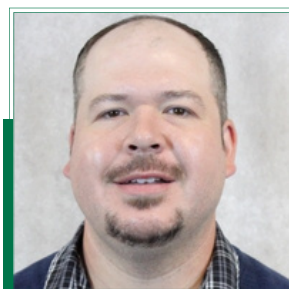
Pharmacy



Angela Barnick
PharmD



Bethany Lucas
RDH



Zachary Burkett
RDH

IMPACT BY THE NUMBERS

OUR BUSIEST LOCATIONS IN 2025

Port Orchard **31,232**
Patients



Bremerton Sixth Street **29,187**
Patients



Bremerton Clare Avenue **18,346**
Patients



Patients choose clinics for convenient locations and exceptional care from dedicated healthcare professionals. The welcoming atmosphere and top-notch services have earned PCHS a reputation for excellence. Prioritizing patient well-being and high-quality care builds trust and loyalty in the community.

PATIENT DEMOGRAPHICS IN 2025



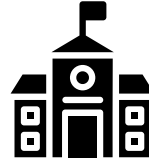
52,434

Total Patients
Seen in 2025



3,214

Veteran
Patients



4,073

School-Based
Health Center
Patients



8,703

Unhoused
Patients



41,289

Medical
Patients



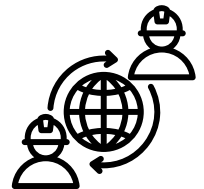
21,263

Dental
Patients



4,525

Behavioral
Health Patients



584

Agricultural Worker
Patients

STAFF DEMOGRAPHICS IN 2025



388

Total
Employees



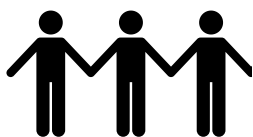
97

Total providers
employed at PCHS



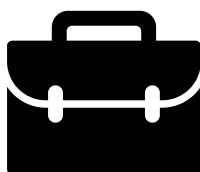
51

Staff have been
with PCHS for 10+
years



49%

of staff are
people of color



30

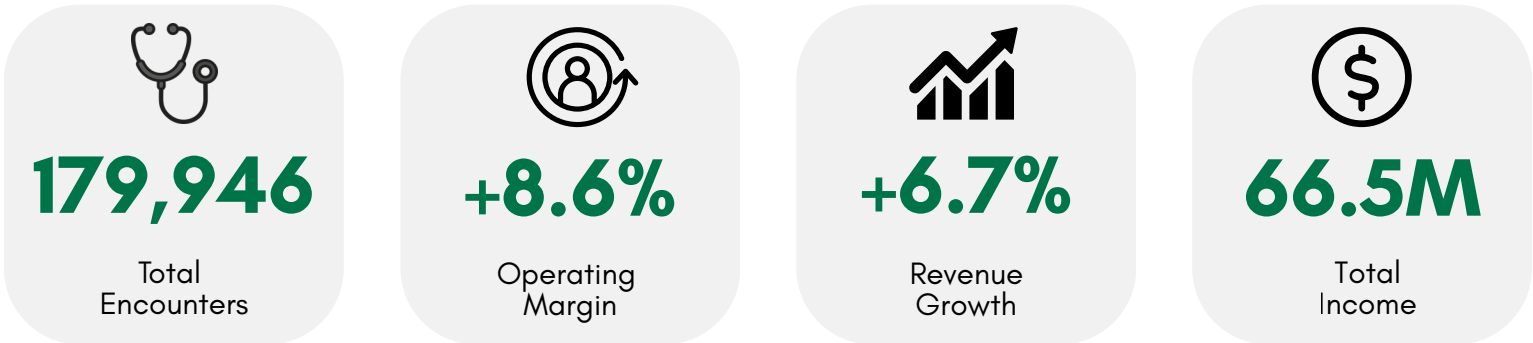
Workforce
Development (MA-A,
DA-A, SUDP-T,
Residency Students)



79

New
Employees

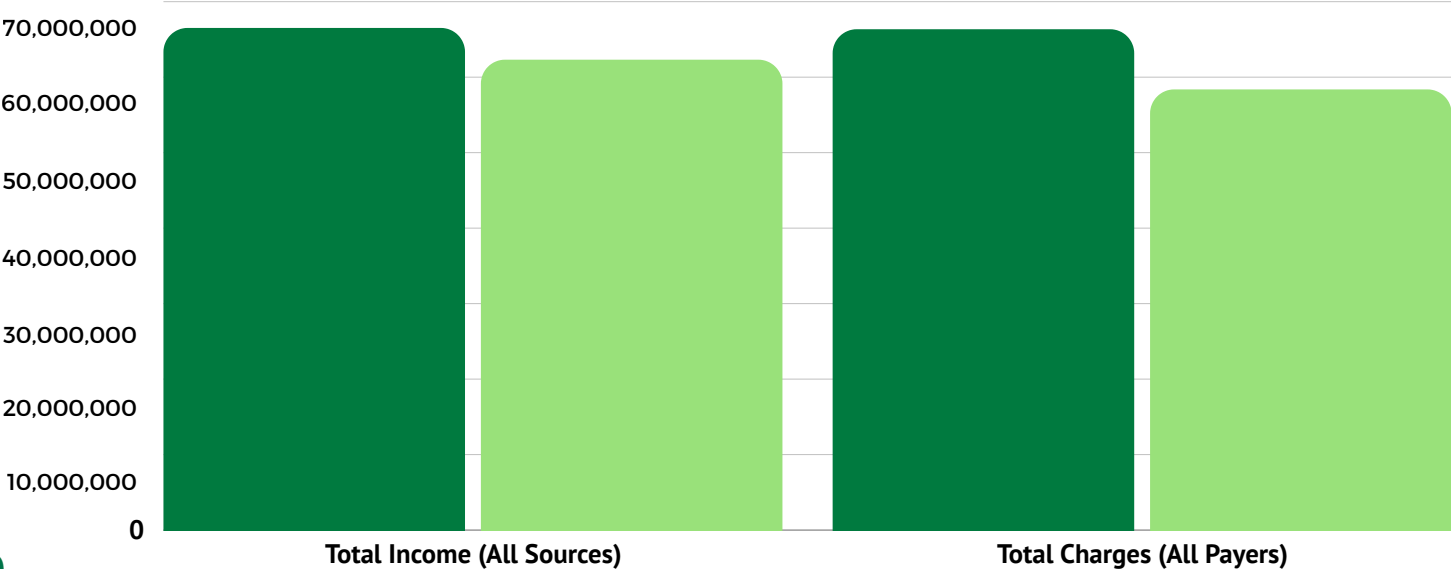
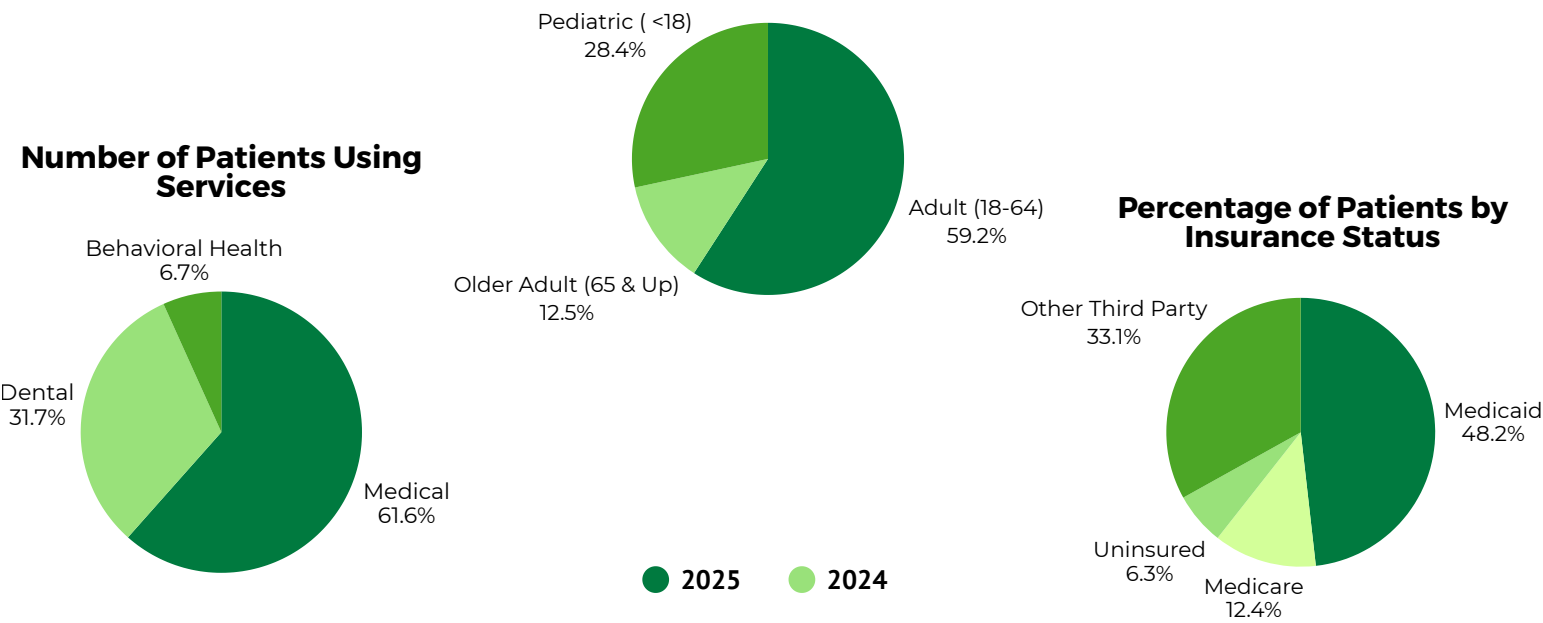
FINANCIAL INSIGHTS



Populations By Age

Number of Patients Using Services

Percentage of Patients by Insurance Status



OUR GRACIOUS DONORS

THANK YOU FOR SUPPORTING US AND OUR COMMUNITY!

Alan Coar
Alexandra Pozgay
Allan & Gail Hablutzel
Andrei Obnial
Angela Bland
Ann Bruce
Ann & Richard Horn
Anna Gonzalez
Anthony Lyon-Loftus
Audrea Minnis
Bill & Teresa Looney
Brittani Antworth
Bruce Brazier
Bruce Williams
Brynn Felix
Carly Briggs
Carol Herradura
Caron Cromwell
Cathy McVicker
Charles & Pamela Hamon
Cyndi Greenlee
Dan Nelson
Dynasty Poe
Emily Williams
Frances Scholz
Heather Jacobovitch
Holly Guyll
Jane Rebelowski
Jeanell Rasmussen
Jennifer Kreidler-Moss
John Hedges
Jolyn Burdyshaw
Kailey Redding
Kaine Salivio-Bird
Karrie Noll-Gherna
Kathleen Manning
Kathryn Foley
Kathy Thompson
Keith Stauffer

Kellen Hunter-LaVoy
Kelly Stickney
Kristi van Niel
Kristoffer Valenzuela
Kyla Smith
Laura Nelson
Laurie Kadet
Lorena Snider
Lucia M Pablo Juan
Lynette Bird
Mandeep Dhawan
Mark Moss
Mary Berglind
Mary Beaubien
Melanie Alcid
Molly Deyd
Nancy Williams Painter
Nicholas Speed
Nicole McCann
Nicole Holloway
Patricia Lambro
Paula Morrell
Priscilla Delong
Regina Rogers
Roger Newton
Ruth & Will Drollinger
Ryan Moran
Sandra Carlson
Shannon Stickney
Sherri Corey
Sherry Whitley
Sophy Johnston
Stanley Mack
Stephanie Taylor
Stephen Vittori
Steve Green
Sue Somers
Susan Perkins
Zachary Schiffman

COMMUNITY OUTREACH & PARTNERS

Here are some community events where PCHS participated. A huge thank you to our community partners!

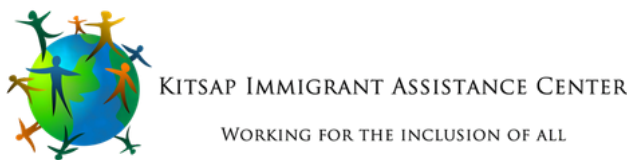
- Bremerton Senior Center
- Community Partner Gathering
- South Kitsap Chamber Luncheon
- Doc Luv The Kids
- Key Peninsula Community Services
- Project Connect
- Special Needs Resource Fair
- Mason County Point in Time
- Kingston Chamber Luncheon
- Mullenix Ridge Healthy Minds Fair
- Well Child Event at Children's Clinic
- Poulsbo Chamber Luncheon
- Love Your Community Event
- Therapeutic Court Resource Fair
- Poulsbo Farmers Market Annual Mtg
- Bremerton Farmers Market Annual Mtg
- Youth Rally for Human Rights
- Poulsbo Farmers Market
- Tacoma Community College Fair
- North Mason Reality Fair
- Community Gathering
- Livable Community Fair
- Love Yourself Event
- Woodard Middle School Career Day
- Kitsap Pride
- Kitsap Youth Rally for Human Rights
- North Mason High School Career Fair
- Powder Hill Open House
- Olympic College
- Academy Career Day Presentation
- Juneteenth Freedom Festival
- Kitsap Regional Library Presentation



- Disability Resource Fair
- Oak House Open House
- North Mason High School Dental Mobile
- Kitsap Immigrant Assistance Center
- Port Orchard Kiwanis Club
- Back to School Bash
- The Summit at Bay Vista
- Bainbridge Island Resource Fair
- Veterans Stand Down
- Healthy Kids Day
- Shelton Farmer Market
- Reentry Resource Fair
- Bremerton Farmers Market
- Armed Forces Day Parade
- Relay For Life
- Fishline
- KRL Sylvan Way Fraud Presentation
- Make Music Day Festival
- Elimination Tour
- Whaling Days Parade
- Salvation Army
- Olympic College Career Fair
- Pacific Islander Festival
- Diversity Parade
- National Health Center Week Event
- Breast Cancer Awareness Health Fair
- Senior Resource Fair
- Mason County Overdose Awareness Resource Fair
- Bremerton Lions Club
- North Kitsap Rotary
- Worksource Fair
- Discovery High School Dental Mobile

PROUDLY SUPPORTED BY OUR SPONSORS

THANK YOU TO THE BUSINESSES, ORGANIZATIONS, AND COMMUNITY PARTNERS
WHOSE CONTINUED SUPPORT HELPS MAKE OUR WORK POSSIBLE!



Partnerships like these strengthen our ability to provide accessible, compassionate,
and innovative care throughout our region.



POWDER HILL CLINIC OPEN HOUSE

PCHS expanded access to care with the Powder Hill Clinic, located in Poulsbo to serve the North Kitsap community. Perched on a scenic hilltop, the clinic offers a calm and welcoming environment, with views of the Olympic Mountains that enhance the patient experience.

The clinic features 10 exam rooms and provides a full range of services, including primary care, behavioral health, and care coordination. A full-service pharmacy is conveniently located on-site, and the building's thoughtful design, which includes easy access between floors and ample parking to ensure a comfortable and accessible experience for all patients.



COMING SOON....

WHERE WE'RE EXPANDING IN 2026

Willow Center PCHS Respite Center

The Willow Center is a medical respite facility featuring 22 temporary recovery housing units for individuals with acute medical needs, along with onsite staff support to assist patient care and daily operations.



Bay Vista

We are remodeling and expanding our Bay Vista facility to improve patient experience, increase service capacity, and add new exam rooms to better support patient care and the growing healthcare needs of our community.

Kitsap Way

We are building a new dental clinic on Kitsap Way to expand access to high-quality oral healthcare services and increase capacity to better serve patients across our community.



Additional projects underway for 2026 include the launch of our Mammography Program, as well as the continued development of Spruce House, Roots & Vines Meal Center, Elm St Duplex, Oak House, and the Cascade Building. These new facilities, housing initiatives, and programs reflect PCHS's continued investment in expanding access to care and strengthening support services throughout our community.

2025 AWARDS

IN 2025, PCHS WAS HONORED TO RECEIVE SEVERAL PRESTIGIOUS AWARDS RECOGNIZING OUR COMMITMENT TO EXCELLENCE IN CARE. AS THE LEADING COMMUNITY HEALTH CENTER IN OUR REGION, WE REMAIN DEDICATED TO PROVIDING HIGH-QUALITY RESOURCES AND SUPPORT FOR BOTH OUR PATIENTS AND OUR STAFF.



Best Family Practice

PCHS was recognized as Best Family Practice in Kitsap County through the Kitsap Community's Choice Awards, a community-driven program honoring excellence among local businesses and organizations.



Advocacy Center of Excellence

For Advocacy Center of Excellence in recognition of its ongoing efforts to elevate community voices and promote policies that ensure equitable access to high-quality care.



The Bell Seal

For Workplace Mental Health, reflecting our commitment to supporting employee well-being and fostering a healthy workplace culture.

IMMUNIZE WASHINGTON AWARDS 2025



Several PCHS clinics were recognized by Immunize Washington for achieving high vaccination coverage rates, demonstrating our commitment to preventive care and community health.

Bronze Recognition

Childhood Immunizations (24-35 months)

Percentage of the clinic's patients aged 24-35 months who are up to date with 4 DTaP, 3 Polio, 1 MMR, 3 Hib, 3 Hep B, 1 Varicella, and 4 PCV.

Madrona (SBHC)	100%
Franklin	83%
Clare	81%
Children's	75%
Port Orchard	51%

Adolescent Immunizations (13 years old)

Percentage of the clinic's 13 year old patients who are up to date with 1 Tdap, 1 MCV, and 1 HPV.

Madrona (SBHC)	88%
Children's	83%
Clare	78%
Franklin	76%
Kingston	70%

HPV Cancer Prevention Award (9-10 years old)

Percentage of the clinic's patients aged 9-10 years old who are up to date with at least one dose of the HPV vaccine.

Children's	53%	Franklin	44%	Kingston	29%
Clare	51%	Belfair	39%	Port Orchard	26%
Madrona (SBHC)	50%	Silverdale	36%	6th Street	26%

#WeArePCHS



#PCHSFamily



TOGETHER, WE MAKE A DIFFERENCE

Every patient served, every partnership formed, and every milestone achieved reflects the collective efforts of PCHS and our shared commitment to improving the health and well-being of those in our community.

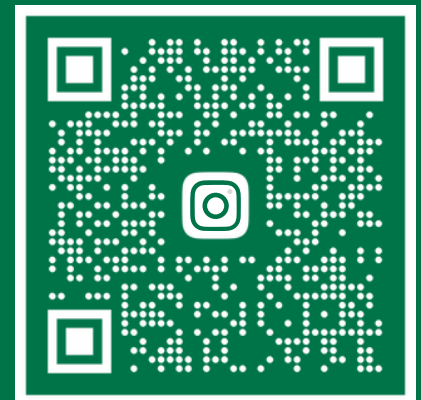
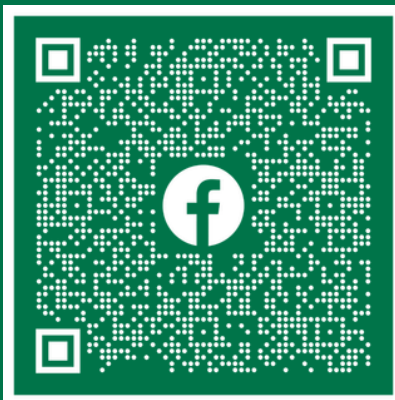
Whether through care provided in our clinics, support from community partners, advocacy efforts, or investments in future programs and facilities, each contribution helps strengthen the communities we call home.

Together, we are building healthier futures and creating lasting impact for generations to come.



Stay Connected with PCHS!

Peninsula Community Health Services remains committed to serving the community diligently. Follow us as we carry out our mission and make a meaningful impact in our community.



www.pchsweb.org



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