



Orientation

PGY1 - Community Pharmacy (95904)

Faculty: Patricia Lambro

Site: Peninsula Community Health Services

Status: Required

Type/Duration: Block, 4 weeks

Time: 40 hours/week

Description:

Orientation is a 4-week learning experience designed to introduce incoming residents to Peninsula Community Health Services (PCHS) and outline the expectations of the residency year. The orientation block will consist of completing the PCHS New Employee Orientation, completing the HR trainings as well as Athena and EPS training modules. The resident will meet with the Residency Program Director (RPD) to review the residency handbook, discuss general rotation expectations, and review all requirements for successful completion of the program. The remainder of the orientation period will entail training in the in-house pharmacies, review of PCHS Pharmacy Standards of Practice procedures, introduction to 340B and clinical pharmacy services. Residents will learn both the technician and pharmacist role in the dispensing pharmacies and should gain a good understanding of the roles of all pharmacy team members.

During this time, residents are also responsible for familiarizing themselves with the organization/department to identify needs and opportunities for research projects.

Expectation and Progression of Resident:

Week 1:

- Resident will review PCHS Residency Manual, all Learning Experiences, ASHP Residency Accreditation Standards and ASHP Required Competency Areas, Goals and Objectives for PGY1 Community Pharmacy Residencies
- Resident will review PCHS Residency Graduation Checklist with RPD
- Resident will familiarize themselves with PharmAcademic and complete modules on self-assessments and creating SMART goals
- Resident will complete an initial self-assessment in PharmAcademic (ASHP Entering Interests Form, Entering Objective-Based Self-Evaluation, and Initial Self-Reflection)
- Resident and RPD will discuss evaluation strategies and schedule times for feedback and checking in
- Resident and RPD will discuss strategies for maintaining well-being and resilience and review available resources

Weeks 2-4:

- Resident will complete PCHS Orientation process, all assigned training modules and review all PCHS Pharmacy Standards of Practice
- Resident will complete 340b University certificate
- Resident will complete a BIO for the PCHS website
- Resident will begin training in PCHS dispensing pharmacies to learn the pharmacist and technician roles
- Resident will complete initial Development Plan with RPD by end of week 4
- Resident will develop a tentative timeline for Major Project milestones by the end of week 4

GOAL DESCRIPTION		OBJECTIVE DESCRIPTION		ACTIVITY
R2.1	Manage operations and services of the practice	R2.1.1	(Applying) Manage dispensing and patient care services at the community based practice site.	<ul style="list-style-type: none"> • Employ established policies and procedures while learning dispensing workflow • Demonstrate understanding of 340b program by completing 340b University Certificate
R2.2	Demonstrate personal and professional leadership skills.	R2.2.1	(Valuing and Applying) Manage one's self effectively and efficiently.	<ul style="list-style-type: none"> • Summarize understanding of PCHS Standards of practice through discussion with RPD • Review ASHP residency standards and prepare timeline for Major Project
		R2.2.2	(Valuing and Applying) Apply a process of on-going self-evaluation and personal performance improvement.	<ul style="list-style-type: none"> • Apply self-evaluation skills to complete initial self-reflections and self-assessment in PharmAcademic • Prepare initial development plan with RPD based on personal and professional goals

Evaluation:

Evaluations will be conducted quarterly with the resident and preceptor independently completing PharmAcademic evaluations.

	Evaluator	Evaluated	Timing
ASHP Learning Experience Evaluation	Resident	Learning Experience	Ending
ASHP Preceptor Evaluation	Resident	RPD	Ending

Elements for portfolio:

- initial self-assessment
- 340b Certificate
- BIO for PCHS website
- Well-being/resilience training certificates if applicable