2013 was a huge year for us and we achieved a great deal. We hope you will join us in taking pride in our success!

Where to begin at PCHS...?
…call 360-377-3776 and PCHS Patient Care Specialists will help to get you started.

If you would like to volunteer, are interested in any PCHS committees or Board of Directors opportunities, need information or a speaker for a local group, or maybe you would want to consider joining the PCHS team as an employee…please contact us at 360-377-3776 or go to the PCHS website www.pchsweb.org
and while you are online, please like us on Face Book!

We invite your contributions/donations, encourage you to consider giving this year through the Kitsap Great Give! on May 6, or remember PCHS as you engage in estate planning.

Please contact us through the website at https://www.pchsweb.org/contact-us/

The postal service still supports us:

PCHS, PO Box 960, Bremerton, WA 98337

Any of the clinics can be reached at
Patient Service Center
1-360-377-3776

PENINSULA COMMUNITY HEALTH SERVICES

ANNUAL REPORT

2013 was a huge year for us and we achieved a great deal. We hope you will join us in taking pride in our success!
The PCHS Quality Program moved the needle throughout 2012 and 2013 as we created, reviewed and updated all the elements of our Quality Program in preparation for accreditation. In May, 2013, we welcomed the site review team from AAAHC (The Accreditation Association for Ambulatory Health Care) and following a comprehensive review we became accredited as primary care providers and for the Patient Centered Medical Home. Quality studies, measures and outcomes became the norm for providers and patients alike.

EXPANSION OF BEHAVIORAL HEALTH PROGRAM

Peninsula Community Health Services and Valley View Health Center in Chehalis were two of five non-profit community health centers in the Washington, Wyoming, Alaska, Montana, and Idaho region, and the only two in Washington State, to receive grant awards from the John A. Hartford Foundation. The $1.94 million grants are to improve depression care and will help the five clinics implement Project IMPACT (Improving Mood-Promoting Access to Collaborative Treatment). IMPACT is an evidence-based depression care model offered by the University of Washington (AIMS Center). The awards are made possible with funding from a two-year Social Innovation Fund grant provided by the Corporation for National and Community Service to the Hartford Foundation in 2012.

The funds were awarded to nonprofit community primary care organizations in rural areas which are either medically underserved or face a health professional shortage. PCHS received the grant in October 2013. The Margaret A. Cargill Foundation is providing the matching funds for PCHS for the duration of the grant of the SIF Grant.

Through these resources the PCHS Behavioral Health Program has doubled in size for clinic-based behavioral health professionals as well as incorporated the services of a half-time psychiatrist and a full-time psychiatric nurse practitioner. "We know the mind cannot be separated from the body---so we continue on our quest for the full integration of behavioral health into primary care services."

Some might ask---how do you take a good idea and make it happen? Leadership is the answer! PCHS wants to salute the volunteers who comprise our Board of Directors. A majority of the PCHS Board are patients who are served in PCHS clinics.

2012-2013 Board Members

Monica Bernhard
Mary Ann Best-Rabonza
Beryl Cochran
Patty Cochrell
Christopher Cook
Sharon Cromley
Yolanda Fong
Paul Hathaway
Evelyn Hetrick
Brittney McGhee
Al Pinkham
Marilyn Raynor
Tessie Reed
Sharon Tucker
Cassie Undlin
The Affordable Care Act, ObamaCare --- you choose the name, PCHS Enrollment, Eligibility and Outreach specialists were hard at work making it happen here in Kitsap County. We saw the largest enrollment in the Medicaid Expansion “Washington Apple Health”. PCHS patients and staff will work hard in 2014 to be sure this new insured experience, for many of our patients, is a successful one. We continued to enroll new enrollees through March, 2014 and will continue throughout the year to enroll patients and community members in Washington Apple Health! Please call for information or assistance.

by the numbers!

We saw 23,069 unduplicated patients; this compares to 22,934 in 2012. We had a total of 77,186 encounters which compares to 75,598 in 2012. The good news is a reduction in our uninsured patients. The PCHS Behavioral Health program saw the greatest increase in the number of patient visits.

PCHS Services

The PCHS medical team provides comprehensive health care for every age and community referrals for specialty care. Services include, but are not limited to, acute and chronic care, health maintenance checks, walk-in care (at the Wheaton Way site), immunizations, behavioral health counseling, and 24-hour on-call care. Both medical and dental PCHS patients have the advantage of pharmacy services at each clinic location.

The PCHS dental team provides a wide range of dental services for children and, thanks, to the Affordable Care Act, many adults now have access to dental services under the Washington Apple Health program. PCHS still provides limited emergency dental care for adults. Community specialty referrals are also available.

more numbers!

As a federally qualified health center (FQHC), PCHS participates in the federal initiatives for a healthy America. These graphs show how our patients compare to other FQHCs on a state and federal basis. Data for state and federal will be nationally published in August 2014.
THANK YOU to our many donors who help in-need individuals access medical and dental health care through contributions to our Dr. Tegenfeldt Patient Assistance Fund and Willow’s Fund and help children improve their reading skills through the Reach Out and Read program. Dr. Tegenfeldt, now retired, was known for giving patients money from his own pocket to obtain additional care services. Willow’s Fund was established to help the homeless in honor of author Richard LeMieux, former PCHS board member.

Pharmacy

PCHS is very proud of our integrated program approach to care—of course our first commitment is to “accessible, affordable, compassionate, quality health care services for our communities”. The PCHS Clinical Pharmacy demonstrates a commitment to integrated care in every aspect of their work. Newly accredited as a Diabetes Education Program—the addition of comprehensive diabetes care will be added to an already impressive body of work. Of course, we fill prescriptions, counsel patients, and provide support to providers. The Pharmacy program also handles most of the requested refills, supports patients in accessing care when needed, and multiple education/training programs with a special focus on “anticoagulation” training which they provide one on one for patients taking these drugs.

Dental

The PCHS Dental program met every program goal established for 2013. We expanded our adult programs providing access to care for up to six adults on most clinic days. As of January, 2014, dental coverage returned to Medicaid and we expect to see these numbers grow even more. Dr. Michael Insani leads this program to excellence. Of course, the central reason for the creation of the PCHS dental program was to provide access for Medicaid enrolled children. We join a growing number of dentists who will serve this population. We hope, over time, we will see the number of dentists grow who are willing to serve adults!

Website Makeover!

In 2013 we completely rebuilt our website. Take a look at our new interactive website at www.pchsweb.org where you can find healthcare tips on the blog page, find a healthcare provider, help with starting at PCHS with a career or as a patient, and so much more.